



Remote Education Offer

I am reaching out on behalf of the entire MBKB team to assure you that whilst there is still some uncertainty, and a slow return to the 'new normal' we are able to confirm we can support you 100% using technology to maintain the same high levels of service.

We are fortunate that we are able to offer a highly effective online enrolment and training solution, which has enabled us to continue with you in a completely safe and productive manner throughout the past 10 months.

We have been able to ensure the development of your program has not been disrupted.

Throughout your Program –

Through Smart assessor, Zoom/Goto training , Teams and our virtual learning environment our programme is fully deliverable online. This is not just online pre-recorded webinars, but live 1-1 and group sessions, video conferences and interactive learning opportunities, still tailored to your needs. This is available to all our apprentices and cohorts, irrespective of age, location or program. A full calendar of cohort online events is available from your tutor (if you wish to attend these). Your tutor can deliver all events via a 1-1 session with you, if preferred.

Apprentices are expected to confirm attendance and log in 5 minutes prior to start of all events, group or singular.

Any apprentice who has connectivity issues due to environment or equipment is asked to contact their Tutor so we may make arrangements to resolve this for you.

If you have any barriers to learning at all or would like additional support our Welfare team have a range of options and can be contacted on welfare@mbkbgrou.com. They will then work with you to find a solution.

Achievement of program –

We have been working with EPAOs and have new protocols in place for all End Point Assessment Activity to remain online at this time too.

This includes a range of resources, training and different solutions.

In Conclusion -

We appreciate your support and understanding in this matter and confirm our willingness to work with you all to mitigate the spread of this virus.

We will keep you updated as things change in both positive and negative directions.

You can contact us via your Tutor, Social Media or train@mbkbgroup.com.

You can also use welfare@mbkbgroup.com for personal or welfare-based queries.

If you have any specific concerns or would like to speak to myself, please feel free to get in touch.

Mark Bremner – CEO
mark@mbkbgroup.com
www.mbkb.co.uk
@MBKBtraining (for social media channels)